



NEWS

Treasurer and Tax Collector Keith Knox

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

May 29, 2020

FOR IMMEDIATE RELEASE

Los Angeles County Treasurer and Tax Collector Mails Notices of Delinquent Current Year Payment(s) Due

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

KEITH KNOX, Los Angeles County Treasurer and Tax Collector, is in the process of mailing approximately 178,000 Notices of Delinquency (Notices) to Los Angeles County property owners who have not paid their property taxes in full for the 2019-20 tax year. "Property owners who were unable to pay their property taxes on time for reasons related to COVID-19 may submit a Penalty Cancellation Request online at ttc.lacounty.gov," Mr. Knox advised. The Notices include the attached inserts which provide important information regarding COVID-19 payment options as the Department's offices remain closed to the public. The taxes are delinquent and will default on Wednesday, July 1, 2020. At that time, we will impose a \$15 redemption fee and additional penalties of 1.5 percent per month on the defaulted taxes.

We caution property owners that if residential or agricultural property remains tax defaulted for more than five years or commercial property or unimproved vacant residential lots for more than three years, we will sell the property at a public auction in accordance with State law.

Mr. Knox further said, "As a result of this mailing, property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions, including but not limited to, how to request a copy of a property tax bill, obtain the amount due on any parcel, or find the tax payment history for the past three fiscal tax years from the Los Angeles County Property Tax Portal at propertytax.lacounty.gov. Property owners may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at ttc.lacounty.gov/eNotify.

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IMPORTANT INFORMATION RELATED TO COVID-19

Did circumstances related to COVID-19 prevent you from making a timely payment for your 2019-2020 Annual Secured Property Tax Bill second installment by April 10, 2020?

If the answer to this question is **yes**:

Please visit **ttc.lacounty.gov** to submit a Penalty Cancellation Request online for reasons related to COVID-19. If you do not have Internet or computer access, you may call our office at (213) 974-2111 to complete your request. Please refrain from submitting duplicate requests, which will delay processing.

We will review all Penalty Cancellation Requests on a case-by-case basis and will contact you directly with the outcome of your request. We ask for your patience regarding processing times.

INFORMACIÓN IMPORTANTE RELACIONADA CON COVID-19

¿COVID-19 y sus circunstancias le impidieron hacer un pago a tiempo para la segunda cuota de la cuenta anual 2019-2020 de impuestos a la propiedad garantizados antes del fin de plazo de 10 de abril de 2020?

Si su respuesta es **sí**:

Por favor visite **ttc.lacounty.gov** para enviar una Solicitud de Cancelación de Multa en línea por razones relacionadas con COVID-19. Si no tiene acceso al Internet o a la computadora, puede llamar a nuestra oficina al (213) 974-2111 para completar su solicitud. Por favor, absténgase de enviar solicitudes duplicadas, lo que retrasará el procesamiento.

Revisaremos todas las Solicitudes de Cancelación de Multa caso por caso, y nos ponemos en contacto con usted directamente con el resultado de su solicitud. Le pedimos su paciencia con respecto a los tiempos de procesamiento.

**KEITH KNOX
TREASURER AND TAX COLLECTOR
COUNTY OF LOS ANGELES
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

NOTICE OF DELINQUENCY

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

In accordance with California Revenue and Taxation Code Section 2621, the Notice of Delinquency reminds taxpayers that some or all of their property taxes are delinquent and will default on Wednesday, July 1, 2020. If payment is not received or United States Postal Service (USPS) postmarked by Tuesday, June 30, 2020, on Wednesday, July 1, 2020, a \$15 redemption fee will be imposed and defaulted taxes will be subject to additional penalties of 1.5 percent per month.

Commercial property or unimproved vacant residential lots may be sold at public auction, if the property has been in a tax-defaulted status for three years. Residential and agricultural property may be sold at public auction, if the property has been in a tax-defaulted status for five years.

Property owners who were unable to pay their property taxes on time for reasons related to COVID-19 may submit a Penalty Cancellation Request online on our website at ttc.lacounty.gov. Please refrain from submitting duplicate requests, which will delay processing.

PAYMENT OPTIONS

PARTIAL PAYMENTS – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

PAY ONLINE – To make payments online, go to propertytax.lacounty.gov and select “Pay Property Taxes Online.” You can make online payments 24 hours a day, 7 days a week up to 11:59 p.m. Pacific Time on Tuesday, June 30, 2020.

There is no cost to you for electronic check (eCheck) payments. The enclosed tax notice contains your Assessor’s Identification Number (AIN) and Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 0000079161. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost of 2.25 percent of the transaction amount.

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – We accept major credit card and debit card payments over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. The enclosed tax notice contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost of 2.25 percent of the transaction amount.

BY MAIL – Please use the enclosed envelope and include the payment stub from the tax notice. Do not attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County

MORE INFORMATION ON REVERSE

Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. Do not mail your payments to any other address. Property tax payments must be received or USPS postmarked by Tuesday, June 30, 2020. If we receive your payment after Tuesday, June 30, 2020, with no postmark, the payment is late and we will impose penalties, in accordance with State law. We caution taxpayers who send their payments by mail that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks.

ONLINE BANKING OR BILL PAYMENT SERVICES – We DO NOT recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks.

SPECIAL PROGRAMS

MILITARY ACTIVE DUTY EXEMPTIONS – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at ttc.lacounty.gov/property-tax-relief-for-military-personnel.

EMAIL NOTIFICATION SERVICE – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM – In the event your property becomes tax defaulted and/or Subject to the Tax Collector’s Power to Sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so that someone can remind you of your property tax obligation. To subscribe, go to ttc.lacounty.gov/third-party-property-tax-notification-program.

INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for commercial properties or unimproved vacant residential lots that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at ttc.lacounty.gov/property-tax-installment-plans.

REQUIREMENT FOR REGISTRATION OF TAX AGENTS

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action, is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration. The listing of registered Tax Agents is accessible online at lacaab.lacounty.gov.

HOW TO OBTAIN GENERAL TAX INFORMATION

Website: propertytax.lacounty.gov
Email us: info@ttc.lacounty.gov
Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102
Call us: 1(888) 807-2111 or 1(213) 974-2111, our Property Tax Information Line where automated information is available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.
Fax us: 1(213) 620-7948

MORE INFORMATION ON REVERSE